

Packages Terms and Conditions

Booking reservation can be done via email, telephone call or online. Deposit payment of 50% must be made within 7 days from the date of reservation.

Management of Bayu Dive Lodge/Alu Alu Divers reserved the right to cancel all reservation if no deposit payment is made within the given dateline.

Remaining balance can be made at the resort either in cash or credit card. No credit card surcharges for charges amounting to more than RM500. A 3% surcharge will be levied for any charges less than RM500

Deposit payment can be made via (1) credit card or direct bank-in:

Bank Details:

Account Name : Kesuma Lestari Sdn Bhd

Account Number : 2141 38000 59132 (RHB Bank, KLCC Branch)

SWIFT CODE : RHBBMYKL

CANCELLATION

Cancellation received 30 days or more prior to arrival will receive full refund less administrative fee and bank charges.

Cancellation received 14 days or more prior to arrival will receive 25% refund less administrative fee and bank charges. Last minute cancellation at the resort will result in one extra room night charge

In an event of a no show, reservation will be canceled and deposit payment will not be returned. Last minute cancellation onsite will result in additional room night charge, subject to Management's discretion. Management reserves the right

to withdraw, add, amend, modify or revise the rates or contents of the packages at any time without notice.

Bayu Dive Lodge will not be responsible for activities' cancellation due to inclement weather. No refund will be made if you failed to utilize in full the items booked for or leave it prior to its completion or partake in any meals, activities or accommodation as part of the package.

CHECK-IN & CHECK-OUT

Check-in time at 1430hrs

Check-out time at 1130hrs

Early Check-in is subjected to room availability

Management

Bayu Dive Lodge & Alu Alu Divers